



Telecom Major Achieves

70% Savings in Bandwidth
and Storage Costs



Challenges

The client was looking for a robust and reliable **Business Service Availability Management** and **Process Automation** solution which could enable the following:

- Real-time visibility on Business Service Continuity and Availability
- Bringing live multiple databases and applications at Recovery site within 4 hours of RTO and 2 hours of RPO **during a disaster**
- Maximum protection for their critical business services
- Optimum bandwidth utilisation
- Real time visibility into the health of the Recovery site
- Unified monitoring console to view all applications from a single window
- Reduced dependency on SMEs

Solution

- Management dashboard for DR health and proactive correction through Business Impact Analysis (BIA)
- Automating the complex conditions of UI, Web & CLI based actions to execute the jobs
- BW reduction due to shipping only archive logs
- Automation of processes and parallel execution of multiple applications' workflows for quicker availability (RTO)
- Management dashboard for Recovery site health and proactive correction through BIA Automation of alerts and availability of various reports
- Automation of DNS/ NATing
- Recovery load balancing to prevent single point of failure
- Ensuring minimum data loss through replication of Redo logs i.e. improved RPO Visibility into the availability of various applications through Unified Monitoring Console

Benefits



RPO of **2 Hours** and
RTO of **30 Minutes**



70% Savings in
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Costs



3 Successful Drills
with Minimal Manual
Intervention

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